Bank of India Star Connect (Core Banking) Services

Request form for Unlock/ Regeneration of PIN/ Password

Regeneration / Unlock

Request Form No.					G					
	Branch Code						Serial Number			
(To be filled by the branch)										

The Manager,
Bank of India_____Branch

Dear Sir/Madam,

I have availed Bank of India Star Connect (Core Banking) Services**.** I request you to kindly regenerate/unlock my following PIN(s) / Password(s)/StarToken Activation Details since the same is / are blocked / forgotten /PIN Mailer damaged/ not received . The details of the same are as under:

Internet Banking Unblock/ Regenerate* ☐ Login Password ☐ Transaction Password
Tele Banking Regenerate ☐ TPIN ☐ Transaction PIN
StarToken regenerate* ☐ Activation Code ☐ Startoken Pin

Reasons for regeneration of StarToken :-a. Activation Code not working so Startoken locked
b. Activation Code Pin mailer not received/Not readable
c. Forgot Pin/ Secret answer & Startoken locked
c. Mobile lost/ stolen
e. USB token not received/received but not working/ USB token lost

My User ID is ☐☐☐☐☐☐☐☐☐☐ (In case of Internet/WAP/ SMS Banking)

My Customer ID ☐☐☐☐☐☐☐☐☐☐ (In case of Tele banking)

Name of the Firm_____
(Applicable in case of Sole-Proprietorship/ Partnership/ Body Corporate concern)

My new communication address is as under (Please mention, if there is change in address)

☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐
☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

City ☐☐☐☐☐☐☐☐☐☐ State ☐☐☐☐☐☐☐☐☐☐ Pin Code ☐☐☐☐☐☐

Mobile Number:- ☐☐☐☐☐☐☐☐☐☐

(***Unblocking of Password,** means you can use your existing password, which has been blocked due to unsuccessful attempts. **Regeneration of Password** means that a New password shall be generated for you and shall be communicated to you through a PIN Mailer.)

I understand that the regenerated PIN(s) / Password(s)/StarToken Activation Details shall be communicated through a PIN Mailer. The regenerated PIN(s) / Password(s) shall be enabled only after I acknowledge the receipt of the same.

Date.__/__/20___ **Name**_____ Signature .....

(Strike off whichever is not applicable. Please tick appropriate box. Please affix rubber stamp, if applicable.)*

For Branch Use only (Strike out whichever is not applicable)

1 The above particulars, signatures and the details have been verified and the same are as per the Bank's records.
2 We RECOMMEND for unblocking/regeneration of the TPIN(s) / Password(s)/StarToken Activation Details of the applicant. The appropriate flag have been set at Finacle Core (applicable in respect of TPIN/Transaction PIN)

Date: ___/___/20__ Signature:..... .....Sign Code:_____ Place _____ Name:_____